

# Agenda for the Tata Interactive Learning Forum 2009\* - Corporate Track

**October 29 - 30, 2009**

**St. Julien Hotel & Spa**

**Theme: Emerging Stronger from the Current Economic Recession**

Arrival : Wednesday, October 28		
Time	Activity	
6:00 - 8:00 pm	Welcome Reception at the St. Julien Hotel & Spa	
Day 1: Thursday, October 29		
Time	Session Topic / Activity	Speaker / Panelists
9:00 - 9:15 am	Welcome/Opening Address	<b>Sanjaya Sharma</b> CEO, Tata Interactive Systems
9:15 - 10:15 am	Keynote Session: Maximizing the Business Impact of Corporate Learning: The Enterprise Learning Framework and Modern Enterprise Learning Index	<b>Josh Bersin</b> President, Bersin & Associates
10:15 - 10:30 am	Networking Break	
10:30-11:00 am	Case Study Presentation: Bringing New Levels of Efficiency to Global Learning	<b>Ron Garrow</b> CLO, Corporate University Head, Bank of America
11:00 am-12:15 pm	Panel Discussion: Doing Less with Less: Restructuring and Changing L&D to Reduce Costs and Formalize Informal Learning	Facilitator: Josh Bersin Panelists: Dave DeFilippo, Vice President, Director of Learning & Organizational Development, BNY Mellon Asset Management; Robert Waters, Vice President of HR Strategy & Talent Management, Northrop Grumman Corporation; Colin Field, Senior Manager, Learning Technology Enterprise, Learning & Development, TD Bank Financial Group; Chris James, Senior Director, Global Learning Solutions, Sun Microsystems; Martha Soehren, CLO, Comcast Inc.
12:15 -1:15 pm	Lunch Break	
1:15 - 2:15 pm	Panel Discussion: Competitive Weapon: Building Deep Specialization in Your Organization	Facilitator: David Mallon, Principal Analyst. Panelists: Catherine Connelly, Senior Director Global Education, CA; Robert Sachs, CLO, Kaiser Permanente
2:15 - 2:45 pm	Case Study Presentation: The Fast Path to Informal Learning: Best Practices in Rapid Instructional Design	<b>Kim Armstrong</b> Program Manager, Learning, Training & Development, Technology & Innovation Boeing

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2:45 - 3:15 pm	Networking Break		
3:15 - 4:00 pm	Research Presentation: The High-Impact Learning Organization: WhatWorks® in the Management, Governance, and Operations of Modern Corporate Training	<b>Bob Danna</b> Executive Vice President and COO, Bersin & Associates	
5:30 - 8:00 pm	Networking Reception - Cocktails, Dinner, Theme Night Dinner at the Flagstaff House Restaurant at Boulder Mountain Park		
<b>Day 2: Friday, October 30</b>			
Time	Session Topic / Activity	Speaker / Panelists	
8:45 - 9:45 am	Case Study Presentation: Implementing Lean across Credit Suisse: Process Simulation Authoring Platform	<b>David Bobeck</b> Director - OE/CoE Program Support, Credit Suisse	
9:50 - 10:30 am	Case Study Presentation: Reskilling of Workforce	<b>Bob Greaney</b> Director, Training & Development, AT&T	
10:30 - 10:45 am	Coffee Break		
10:45 - 11:20 am	Case Study Presentation: The One Nielsen Story - Succeeding with Enterprise-wide Change Adoption	<b>Peter Pereira</b> Senior Vice President - Corporate Platforms, The Nielsen Co.	
11:25 am - 12:00 pm	Case Study Presentation: Western Union Case Study	<b>Gint Baukus</b> Vice President, Talent Development, Western Union	
12:00 - 1:00 pm	Lunch		
1:00 - 1:40 pm	Case Study Presentation: Using Simulations for building stronger businesses	<b>Alex Hillenbrand</b> Head of Simulations Consulting & Delivery, Tata Interactive Systems	
1:45 - 2:55 pm	<b>CLO Debates</b>	<b>For</b>	<b>Against</b>
	Outsourcing: Outsourcing the entire L&D function brings business & cost advantages to the organization.	<b>Leslie Salyer</b> Vice President / Chief Learning Officer, UnitedHealthcare	<b>Dave Vance</b> Former President, Caterpillar University
	L&D Governance: The L&D function should be distributed & not a centralized function.	<b>Sanjaya Sharma</b> CEO - Tata Interactive Systems	<b>Richard Rudderham</b> President, Institute for Learning, Bank of Montreal
1:45 - 2:55 pm	Learning Design: It is not possible to create learning that appeals to both - the next generation and also to the baby boomers in your enterprise	<b>Darryl Spivey</b> Vice President, Talent Pipeline Program, PNC Bank	<b>Steve Fitzgerald</b> Vice President - Organizational Effectiveness, Avaya
	2:55 - 3:00 pm	Closing Remarks: Vote of Thanks <b>Sanjaya Sharma</b> CEO, Tata Interactive Systems	